TERMS & CONDITIONS

MyOrbea Custom Challenge 2026

1.COMPANY ORGANIZING THE PROMOTION

The company Orbea S. Coop., with business address at Polígono Industrial Goitondo, 48269 Mallabia, Vizcaya and CIF (Tax ID) F-20032348, is organizing a contest (hereinafter "the Promotion") for promotional purposes for adult participants, as established in the Terms & Conditions of Participation section.

2. START AND END DATES AND TERRITORY

The Promotion will run from **12 November 2026** to **11 December 2026**. This Promotion is valid in: **All countries where Orbea S. Coop. has a distributor.**

3. REQUIREMENTS FOR ENTRY AND HOW THE PROMOTION WORKS

Participation is free of charge, but the following requirements must be met:

- Anyone may participate, provided they comply with the Territory criteria under point "2. Start and end dates and territory" and are of legal age.
- The personal information that participants provide on their entry form must be accurate.
- To participate in the promotion, participants must: **From 12 November to 1 December 2026, inclusive, each participant must register on the promotion's landing page and use MyOrbea Custom to design a Terra M20iTEAM, Terra Race M20iLTD or Denna M20i bike. The Denna M20i will not be available to participants in Japan, who can only enter by designing a Terra M20iTEAM or a Terra Race M20iLTD. To complete their entry, they must save their design to their Orbea account. Each participant may enter as many times as they wish, provided they register and save each of their designs. On 3 December 2026, a panel of expert judges will select the eight most creative, personal and unique designs. The finalist designs will be announced on 4 December 2026 on the Orbea Road Instagram account (@orbea_road). From 8 to 11 December 2026, inclusive, the community will be able to vote for one of the finalist designs. The winning design will be announced on 11 December 2026.**
- All those who meet the requirements for participation will be entered in the **Contest** for **An Orbea bike customised through MyOrbea Custom, with a choice of the following models: Terra M20iTEAM, Terra Race M20iLTD or Denna M20i. The Denna M20i will not be available as a prize in Japan. Orbea will cover the prize shipping costs. Orbea reserves the right to modify the conditions relating to the prize. The prize does not include any additional expenses of any kind. Under no circumstances may the cash equivalent of the prize be claimed. By entering the promotion, each participant authorises Orbea to use their first and last name, as well as their bike design, to**

communicate and promote the campaign, in accordance with the conditions set out in the official rules.

- In no case may the value of the prize be claimed in cash.

As the organizer of this Promotional Activity, ORBEA SCOOP LTDA will decide whether the requirements set out in these rules and regulations have been met.

4. TERMS & CONDITIONS OF THE PROMOTION AND PRIZES

The prize will be considered personal and may only be received by the winner of the contest, who may not transfer or assign it to any third party for any reason.

This Promotion is not sponsored, guaranteed, administered by or in any way associated with Facebook, Instagram, Twitter or similar.

In any case, Orbea S. Coop. reserves the right to declare the Promotion null and void for any reason and at any time before or after the winners have been notified, in which case participants will not be entitled to make any claim.

- A prize will be awarded as described in the foregoing clause. **A panel of expert judges will select the eight most creative, personal and unique designs. The finalist designs will be announced on 4 December 2026 on the Orbea Road Instagram account (@orbea_road). From 8 to 11 December 2026, the community will be able to vote for one of the finalist designs. The winning design will be announced on 11 December 2026.**
- Prizes may not be exchanged, altered or offset in any way at the request of the winner. Should the dates be unsuitable for the winner, the prize will pass on to the next runner up selected as indicated above.
- The winning participants may decline to accept their prizes, but no alternative prize will be offered, and declining will not entitle them to any compensation or indemnification.
- In any event, Orbea reserves the right to declare the contest void at any point in the process without explanation and without thereby entitling participants to file any complaint.
- ORBEA will contact each winner via the email provided on registering. For the winner to be contacted, they must first have confirmed the e-mail address provided on registering. If not, we will be unable to contact the winner, who will automatically forfeit the prize.
- Workers, associated and/or former employees of ORBEA or any of its companies, or of third-parties that provide services to same and their family members may take part in this action, but are not entitled to access the prize. If they are selected, the prize will pass directly

to the next runner up. ORBEA reserves the right directly to disqualify participants should such a case arise

- If after three (3) attempts it has not been possible to contact the user, or if the latter fails to answer or to adapt to the dates and/or resources proposed within 3 days as from first contact, he/she will be disqualified and will automatically forfeit the right to the prize, which ORBEA will then award, should it see fit to do so, to the runner up designated via the same criteria indicated above.

- In any event, ORBEA reserves the right to declare the promotion null and void at any time during the process should the winner initially selected fail to respond within the time indicated or fail to meet any of the criteria set out in these Terms and Conditions.

In particular, once it is confirmed that the requirements set out in these rules and regulations have been met, each winner will receive a prize acceptance document from ORBEA, which must be sent back within five (5) calendar days via the channel indicated, setting out his/her data and attaching the documents requested. This document must be duly signed in proof of acceptance of the prize.

The actual presentation of the prize will take place as and when indicated in the prize acceptance document, and therefore depends on that document being returned as indicated above and on the meeting of the conditions set out in these rules and regulations.

5. DISQUALIFICATION AND PENALTIES

Should evidence come to light that any participant fails to meet the requirements set in the rules and regulations or that the participation data provided are false, should any anomaly be detected or any suspicion raised that a participant is hindering the normal course of the contest, damaging the purposes thereof of engaging in any other fraudulent act detrimental to its implementation, that participant will be ruled out and automatically excluded from the Promotion and will thus forfeit all entitlement to any prize awarded under same, even if he/she is mistakenly selected as the winner and is subsequently found not to have met the requirements. All this is without prejudice to the taking of any other legal action deemed appropriate.

Accordingly, ORBEA will set in place such technological support as it may deem appropriate to detect any fraudulent, irregular or malicious act intended to upset the normal operation of this contest.

6. POSTING COMMENTS OR OPINIONS

Comments or opinions expressed on any physical, digital and/or social media platform with content that is considered inappropriate, offensive, abusive or discriminatory or that may violate the rights of

Orbea or third parties will not be accepted. Likewise, comments directed towards any person that violate the principles of the right to honor, the right to personal and family privacy, and the right to self-image will not be allowed. Any comments by winners on this promotion and/or concerning Orbea on any of the said media platforms and/or channels must be vetted and validated in advance by Orbea. Accordingly, ORBEA S. COOP reserves the right to take legal action for breach of any of these requirements.

Comments or opinions with content that is considered inappropriate, offensive, abusive or discriminatory or that may violate the rights of Orbea or third parties will not be accepted. Likewise, drawing comments directed towards any person that violate the principles of the right to honor, the right to personal and family privacy, and the right to self-image will not be allowed. We accept no liability for comments made by participants in the Promotion or at any other time that may be offensive to other participants and/or organizers.

7. EXCLUSION FROM LIABILITY

In this Promotional Activity, ORBEA, any other organization linked in the course of its work to and the social networks through which the contest is organized may not be held liable for the outcome of any circumstances attributable to third parties that might affect the workings of the contest and, especially, the presentation of the prize.

Similarly, the said organizations may not be held liable for any direct, indirect or circumstantial damage of any kind, be it immediate or delayed, that may arise on the occasion of or as a result of the enjoyment of the prizes.

By way of example and without limitation, we assume no liability for any loss, theft, delay or any other circumstance attributable to third parties that could affect the staging of this Promotion, nor will we accept any liability for the way in which the participant uses the prize awarded under this Promotion. We accept no liability in cases of force majeure or act of God that may prevent the Promotion from taking place or the prize from being enjoyed fully or in part.

8. VALUE OF PRIZE AND TAXES

The prize is valued at a maximum of **Up to €8,365** (including taxes), including, **an Orbea bike customised through MyOrbea Custom, with a choice of the following models: Terra M20iTEAM, Terra Race M20iLTD or Denna M20i. The Denna M20i will not be available as a prize in Japan. Orbea will cover the prize shipping costs. Orbea reserves the right to modify the conditions relating to the prize. The prize does not include any additional expenses of any kind. Under no circumstances may the cash equivalent of the prize be claimed. By entering the promotion,**

each participant authorises Orbea to use their first and last name, as well as their bike design, to communicate and promote the campaign, in accordance with the conditions set out in the official rules.. The winner is responsible for all further costs not included in and/or over and above the maximum value of the prize.

The prize is subject to tax as relevant at any given time. Orbea will make any tax withholding required and will provide the winners with documentary proof of the value and of the handover of the prize in kind.

Without prejudice to the foregoing, each winner is informed that the prize is considered as a capital gain not originating from capital transfer and is thus subject to direct taxation under personal income tax (IRPF). The winner is responsible for meeting his/her tax obligations. ORBEA may not be held liable for any tax repercussions arising from the acceptance of the prize for the tax situation of the winners. Such repercussions are in all cases the responsibility of the winners themselves.

9. PERSONAL DATA PROTECTION

Who is the controller of the personal data provided?

Orbea S. Coop Ltda, Tax ID nº: F-20032348, Polígono Industrial Goitondo, 48269 Mallabia, Vizcaya, Tel. nº: 943 17 19 50, e-mail: orbea@orbea.com, Data Protection Officer contact e-mail : datos@orbea.com, is the controller of the personal data collected via this Promotional Activity.

The data provided by data subjects are processed solely for the purposes of their participation in the Promotional Activity and, with their consent, for the sending of newsletters and sales and promotional alerts in relation to our services.

The personal data provided are held for the periods envisaged in law, without prejudice to the right of the data subject to request their deletion. As from the date of completion of the service, data are locked out to prevent processing except for their disclosure to the public authorities and to the courts in relation to potential liabilities arising from the processing, and then only during the statutory limitation period for such liabilities.

The lawful basis for the processing of data in regard to the management of participation in the Promotional Activity lies in the consent of the data subject, granted via his/her registration as a participant in the Promotional Activity and consequent acceptance of these rules and regulations. The information on the services and activities of ORBEA is based on consent specifically elicited.

Personal data are never passed on to third parties except in cases of compulsory disclosure.

Orbea also has contracts with various service providers which handle the processing of personal data on behalf of Orbea if the intervention of such providers is required for the provision of a service.

All individuals have the right to obtain confirmation as to whether or not Orbea is processing personal data on them. Data subjects have the right to access their personal data, to request that incorrect data be corrected and, as the case may be, to request their deletion when, among other reasons, the data are no longer needed for the purposes for which they were collected.

Data subjects may request that the processing of their data be restricted, in which case they will be held only for use in bringing or defending against complaints. Data subjects may object to the processing of their data on grounds related to their personal circumstances.

Data subjects have the right to portability, i.e., the right to have the personal data that they have provided transferred directly to another data controller in a structured, widely used form that is machine readable when this is technically possible.

The data subject or his/her legal representative may, provided that proof of identity is provided, exercise the aforesaid rights by sending a message by e-mail to orbea@orbea.com or datos@orbea.com, or by ordinary mail to Polígono Industrial Goitondo, 48269 Mallabia, Vizcaya.

Further information on the rights of data subjects is available from the Spanish Data Protection Agency at http://www.agpd.es

10. ACCEPTANCE OF RULES AND REGULATIONS

Participation in the contest implies full acceptance of these rules and regulations, and of the decisions in regard to same made by ORBEA.

11. CHANGES

We reserve the right to modify or extend these terms and conditions so long as the rights of participants in the Promotion are not reduced or infringed.

12. CONSENT TO TERMS & CONDITIONS

Participation in the drawing implies full acceptance of these terms and conditions on the part of the user.

13. APPLICABLE LEGISLATION AND JURISDICTION

These terms and conditions are governed by Spanish law. The courts and tribunals of the city of Bilbao will be competent to resolve any dispute or claim that may arise related to the validity of, interpretation of or compliance with these rules.